



Protecting Your CREDIT UNION Account from Fraud: Essential Tips for Safety

In today's digital age, the convenience of online banking comes with an increased risk of fraud. Protecting your credit union account from fraudulent activities is crucial to ensure the security of your financial assets and personal information. In this article, we will discuss essential tips and best practices to help you safeguard your credit union account from potential fraudsters.

Regularly Monitor Your Accounts: One of the most effective ways to detect fraudulent activity is by regularly reviewing your credit union and credit card statements. Look for any unauthorized transactions, withdrawals, or suspicious charges. Set up account alerts to receive notifications for transactions above a certain amount. This can help you spot unusual activity quickly.

Use Strong and Unique Passwords: Create strong, complex passwords that include a combination of upper and lower case letters, numbers, and special characters. Avoid using easily guessable information like your birthdate or common words. Never use the same password across multiple accounts. Utilize a password manager to keep track of your login information securely.

Enable Multi-Factor Authentication (MFA): Whenever possible, enable MFA for your online banking and financial accounts. MFA adds an extra layer of security by requiring you to provide two or more forms of verification before gaining access to your account.

Be Wary of Phishing Attempts: Fraudsters often use phishing emails or text messages to trick you into revealing your personal information or login credentials. Never click on suspicious links or download attachments from unknown sources. Verify the authenticity of messages by contacting your credit union directly if you receive an unexpected communication.

Secure Your Devices: Ensure that your computer, smartphone, and other devices used for online banking are protected with up-to-date antivirus software and security patches. Set a strong PIN or password to unlock your devices and enable biometric authentication methods if available.

Protect Your Personal Information: Avoid sharing sensitive information, such as your Social Security number or credit union account details, with anyone unless necessary. Shred financial documents and statements before disposing of them to prevent dumpster diving.

Use Secure Wi-Fi Networks: Avoid conducting financial transactions on public Wi-Fi networks. Use a virtual private network (VPN) when necessary to encrypt your data.

Regularly Update Your Credit union App: Keep your credit union app up to date to ensure you have the latest security enhancements and bug fixes.

Be Cautious of Social Engineering: Fraudsters may impersonate credit union employees or other authorities to gain your trust. Verify the identity of anyone requesting your financial information or assistance.

Check Your Credit Report: Regularly review your credit report for any unusual or unauthorized accounts or inquiries. You are entitled to one free credit report annually from each of the major credit bureaus.

Protecting your credit union account from fraud requires vigilance and proactive measures. By following these essential tips and staying informed about the latest security threats, you can significantly reduce the risk of falling victim to fraudulent activities. Remember that the key to safeguarding your financial well-being is staying one-step ahead of potential fraudsters and taking action promptly if you suspect any suspicious activity in your accounts.

Remember, UBI Federal Credit Union is local and here for you! Please let us know what we can do to help with your banking and financial needs! 860-747-4152 or find us at www.UBIFCU.com

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